



Regional Crisis Response Agency
Operations Board Meeting
December 10, 2024

1:00 PM – 2:00 PM

Virtual Microsoft Teams link:

https://teams.microsoft.com/join/19%3ameeting_ZjkhYTE3OTMtMzUzYy00MjgxLTg2ZjltYjZhZTgwMjllNTBj%40thread.v2/0?context=%7b%22Tid%22%3a%22b1fa9965-4192-4553-8bc1-b42b7815a9ba%22%2c%22Oid%22%3a%22f572fe02-f019-4f57-8580-643b2f7f2352%22%7d

Meeting ID: 240 862 854 951

Passcode: pU9Sny

- 1) Call to Order
- 2) Roll Call
- 3) Items from the Audience
- 4) Approval of the Minutes
 - a. Minutes from Regular Meeting September 11, 2024
- 5) Review of the Crisis Continuum of Care and Operations Board Workplan Updates and Review
 - a. RCR Resource Deployment (Brook Buettner, RCR Executive Director)
 - b. Crisis Facility ED Transfer workflow (ConnectionsHealth staff invited, TBD)
 - c. Community Care (Brook Buettner, RCR Executive Director)
 - d. Transportation across the continuum (Amanda Flatley, King County Department of Community and Human Services, BH-ASO Business Operations Manager, Sitting in for Dr. Matt Goldberg)
- 6) Good of the Order
 - a. Next virtual quarterly RCR Operations Board meeting is scheduled for March 11, 2025, at 1:00 PM.
- 7) Adjournment

Regional Crisis Response (RCR) Agency
Operations Board Meeting Minutes
September 11, 2024

1:00 PM – 2:30 PM
Kenmore City Hall
18120 68th Ave NE, Kenmore, WA 98028 Council
Chambers

- 1) Call to Order
RCR Executive Director Brook Buettner called the meeting to order at 1:01 PM.
- 2) Roll Call
Members present: Captain Brian Angelo, Chief Brandon Moen, Beratta Gomillion, Dr. Kyle Jasper, Celeste Lippy, Deputy Chief Michel St Jean, Assistant Chief Andres Orams, Chief Ken Seuberlich, Grace Meyers, Monique Gablehouse, Lieutenant Diego Zanella, Dr. Matthew Goldman
- 3) Items from the Audience
None presented.
- 4) Approval of the Minutes
 - a. Minutes from Regular Meeting December 21, 2023
Deputy Chief Michel St Jean moved to approve the December 21, 2023 minutes, seconded by Chief Brandon Moen.
Motion passed 11-0. (1 member not present at the time of voting).
- 5) Review of the Crisis Continuum of Care and Operations Board Workplan
RCR Executive Director Brook Buettner gave a presentation on the development of and the current status of the Crisis Continuum of Care and Operations Board Workplan.
- 6) 988 / ValleyComm Embed stats
RCR Executive Director Brook Buettner shared year to date data on the Crisis Connections 911 Diversion Colocation Project at Valley Com in Kent.
- 7) RCR Deployment
RCR Executive Director Brook Buettner shared current updates on the deployment of RCR resources to include staffing status, staff on radio air, and the Community Need Analysis. Next steps of Cross-Training, Cross-Jurisdictional Deployment, improve support of Fire agencies and On-Call Night Shift were also shared.
- 8) Connections Crisis Facility Report
Connections Health Solutions Medical Director Dr. Kyle Jasper and Celeste Lippy gave a presentation on the newly opened Connections Crisis Facility.

- 9) Crisis Care Center Transportation
King County Crisis Care Centers Initiative Medical Director Dr. Matthew Goldman led a discussion on transportation into the Crisis Care Centers by law enforcement, private ambulance, and mobile crisis/crisis responder teams as well as the billing challenges for the various forms of transportation.

MEETING BREAK: 2:00 PM

MEETING RESUMED: 2:05 PM

- 10) Discussion: 2025 Workplan
The Operations Board discussed new strategic items for the 2025 Crisis Continuum of Care and Operations Board Workplan.
- 11) Good of the Order
The Operations Board discussed upcoming meeting process and times.
- 12) Adjournment
RCR Executive Director Brook Buettner adjourned the meeting at 2:27 PM.

Regional Crisis Response Agency Operations Board Crisis Continuum of Care Coordination 2024 Workplan

Behavioral Health Crisis Continuum of Care



Strategic Work Lines

<p>1. 988 ↔ 911 Connection</p> <p><i>the challenge:</i> lack of existing relationship/ SOPs for transfer between 988 and 911</p> <p><i>next steps:</i> “Watch and wait” Continue to get updates from ValleyComm Pilot Explore potential CCC Levy funding supporting comms</p>	<p>2. RCR resource deployment</p> <p><i>the challenge:</i> no effective, inter-jurisdictional method for Crisis Responder call out, officers may not know when or how to call out a Crisis Responder</p> <p><i>next steps:</i> RCR development of cross-jurisdictional call-out protocols RCR night shift on-call funding in 25/26 budget</p>	<p>3. Crisis Facility ↔ Emergency Department transfer</p> <p><i>the challenge:</i> ongoing need to create clear workflows to ensure pts sent to ED for medical clearance are easily able to return to Crisis Facility</p> <p><i>next steps:</i> Connections Health Solutions and EvergreenHealth to continue this work</p>	<p>4. Community Care</p> <p><i>the challenge:</i> lack of treatment capacity means people often fall into crisis again</p> <p><i>next steps:</i> CHS developing a “Care Navigator” position with RCR / DOJ funding</p>
<p>5. Transportation across the continuum</p> <p><i>the challenge:</i> lack of transportation options across the continuum, very limited reimbursement for existing transportation options, which becomes a barrier for first responder referral.</p> <p><i>next steps:</i> Subcommittee work to continue advocacy and exploration of EMS and private ambulance transport reimbursement RCR Developing Transport Policy Analysis of ConnectionsHealth data about how pts are arriving at facility/ first responder referral information Work with TriMed</p>			